Return Policy:
Products purchased through Live Wireless and under warranty* may be returned for replacement by following these steps:
1. Contact Live Wireless at accounting@live-inc.com to obtain an RMA number.
2. Fill out the Return Merchandise Authorization Form in its entirety and place the RMA Form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.
4. Our Returns Department will process your request.
*Under Warranty
Must provide original order number and date in order to verify warranty coverage.

Return Material Authorization (RMA) Form

Company: ___________________ Contact Name: ___________________
Address: ___________________ ___________________
City: ___________________ State: _______ Zip: _______
Email Address: ___________________
Phone: ___________________ Fax: ___________________
RMA No: ___________________ Date Issued: __________
(Obtained from Live Wireless Returns Department)

Use space on next page for additional items

<table>
<thead>
<tr>
<th>Qty</th>
<th>Model</th>
<th>Description</th>
<th>Reason for Return</th>
<th>ESN</th>
<th>Order Number</th>
<th>Order Date</th>
</tr>
</thead>
</table>

Shipping Instructions:
1. The returned items must be properly packed. Live Wireless will not be responsible for items damaged in shipping due to insufficient packaging.
2. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
3. Ship only the items that are authorized.
4. Ship returned items to:
   Live Wireless, LLC
   ATTN: RMA Dept.
   2446 Church Rd. STE 3D
   Toms River, NJ 08753

Shipment received by Live Wireless without an RMA number will be refused.

Sample Address Label with RMA number

<table>
<thead>
<tr>
<th>Qty</th>
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<th>Order Number</th>
<th>Order Date</th>
</tr>
</thead>
</table>

Use this space for additional Comments:

__________________________________________________________

Office Use Only

<table>
<thead>
<tr>
<th>Date Received</th>
<th>Received by</th>
<th>Inspected by</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
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